



SHOPCORE

360

FAQS

SHOPCORE IS EXCITED TO INTRODUCE OUR NEW ONLINE INVOICING PLATFORM, DESIGNED TO ENHANCE AND IMPROVE SERVICE FOR ALL SHOPCORE PROPERTIES TENANTS. WE HAVE PARTNERED WITH VERSAPAY TO MAKE YOUR ELECTRONIC RENT PAYMENT AND SALES REPORTING AS EASY AS A FEW SIMPLE CLICKS.

With our new online platform, you'll experience many benefits at no cost, such as:

- One-click access to invoices and supporting documents
- Email notifications to alert you when a new invoice is available
- Online communication with us if you have any invoice disputes or questions
- 24/7 access to your account; anytime, anywhere

New users will receive an introductory email from Versapay (**no-reply@versapay.com**).

Click the 'Get Started Now' button in the email and follow the prompts to set up your login user ID and password. If you do not receive an email from Versapay, please contact your Property Manager.

If you have any questions about accessing your account or how our new online invoice platform works, please contact us at **collectionsspecialist@shopcore.com**.

For a video on how to make a payment, **[click here](#)**

For a video on how to set up a payment method, **[click here](#)**

For Versapay General FAQ's, **[click here](#)**